New MVA License Renewal Procedures beginning April 1, 2014

- ➤ In order to increase customer service and decrease in-person wait times, effective **April 1**, **2014**, customers who are *under the age of 40* MUST renew their license by web, mail, or MVA Kiosk. Renewals in person at any MVA Branch Office will no longer be processed.
- A person who is turning twenty-one <u>may not</u> apply for a horizontal format license until their actual date of birth and <u>will not</u> be issued a horizontal format license over the counter at the MVA.
- After applying for a new license via website or MVA kiosk, the person will receive an **Interim Document** from the MVA which contains information identical to what is printed on the license and will be valid for thirty days.
- The person must retain the previous license document (containing person's photograph) and interim document as proof of license renewal. These two documents together will serve as the person's identification until the new license is received in the mail. These licenses are mailed from the main office in Glen Burnie, which will take between four and six days.
- Those turning twenty-one will no longer be able to replace their vertical license with a horizontal license the same day.



